

Longwick/Ilmer/Owlswick/Little Meadle and Meadle NW Area

Alert Notice 24/2/25

Further information on Doorstep Selling

I have checked with Trading Standards regarding other trades people such as Milkmen calling on doors.

The Milkman I use does not do cold calling as I checked.

However, food and drink supplied regular such as Milkmen are exempt from having a pedlar licence, but they do need to do the following when calling at doors:

Here is some of the information they need to give before an order is placed:

- They must give information on company details business address (even if they are selling for another company)
- Address for customer complaints.
- A description of your goods or services and a reminder that any goods must be of reasonable quality and as described
- The total price or how this will be calculated
- How a customer can pay
- Delivery arrangements, costs and how long goods will take to arrive.

Right to cancel

They must tell the customer they can cancel their order up to 14 days after the contract was made. They do not need to give a reason for cancelling.

Thank you

Val
Area NW Coordinator